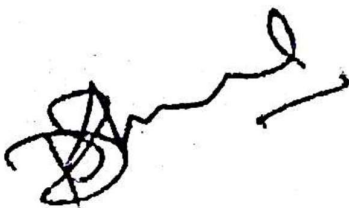
	Imperial Biosolutions Pvt Ltd	Doc. no.	IBSPL-CD-QM-01
		Issue no.	01
	Quality Manual	Issue date	15.03.2022
		Revision no.	03
		Revision date	17.02.2025

Our Policy, as defined by the Management, is to provide our clients with consistent, quality service. To achieve this **Imperial Biosolutions Pvt. Ltd.** has established the following:

**“Our credibility is our most valued asset. We recognize that service to our customers is our primary function and will strive to meet their needs and expectations. In all aspects of our services, we will safeguard our credibility and reputation and strive for continual improvement. We understand and remain fully committed to ensuring objectivity, integrity, impartiality, preventing a conflict of interest, confidentiality, non-discriminatory conditions, and legal compliance while providing our certification services in timely manner.”**

This policy will be communicated to all levels of Imperial Biosolutions Pvt. Ltd. staff as part of their induction/ orientation process.



Name: Deepika Sharma

Date: 17/02/2025

Designation: Certification Head

#### Approvals

Prepared by	Approved by
Quality Manager	Certification Head